

सक्षिप्त खबरे

60 प्लस केयर एंड रिसर्च फाउंडेशन
के पहल पर चालू किया गया
राजरानी देवी का फैमिली पेंशन



दस्तक प्रभात प्रतिनिधि

पटना। नवनीत कॉलोनी (रुकनपुरा) निवासी राजरानी देवी के पति राम प्रसिद्ध प्रसाद के निधन के पश्चात उनका फैमिली पेंशन विभिन्न पारिवारिक विवादों के कारण काफी लंबे समय से बैंक द्वारा चालू नहीं किया जा रहा था। उक्त बातें फाउंडेशन के प्रकाश में आने पर फाउंडेशन के सदस्यों ने कई बार बैंक मैनेजर से संपर्क किया और काफी प्रयास के बाद राजरानी देवी का फैमिली पेंशन चालू कराया गया। उक्त जानकारी देते हुए फाउंडेशन के उपाध्यक्ष मिथिलेश कुमार सिन्हा ने बताया कि पेंशन चालू कराने में फाउंडेशन के सचिव- प्रदीप कुमार सिन्हा, अध्यक्ष - अरुण कुमार सिन्हा हैं एवं राकेश रंजन (अधिवक्ता) की अहम भूमिका रही। राजरानी देवी का फैमिली पेंशन चालू कराने के लिए उनकी पुत्री नीतू कुमारी ने फाउंडेशन का आभार व्यक्त किया है। उल्लेखनीय है कि इस फाउंडेशन का संचालन सिटीजन एक्शन ग्रुप के सचिव विश्व रंजन एवं एजुकेशनल एंड सोशल वेलफेयर ट्रस्ट ऑफ इंडिया के अध्यक्ष रणजीत सिंह के द्वारा किया जा रहा है।

Restoring Dignity of 74 years old lady

Will created by husband became the thorn in wife's throat: A Triumph of Compassion, Law, and Persistence

At the 60+ Care and Research Foundation, our mission is simple yet powerful: *"To enable seniors to live their lives with respect and dignity."* Over the years, we've stood by this commitment, often in the face of bureaucratic indifference, social neglect, and at times, even familial hostility. One such story that recently unfolded is that of **Raj Rani Devi**, an elderly widow who, despite her rightful entitlement to family pension after the death of her husband, found herself abandoned, harassed, and denied what was legally and morally hers.

Raj Rani Devi's ordeal began with the passing of her husband, a pensioner whose years of service entitled his surviving spouse to a family pension. Unfortunately, the reality that awaited her after his demise was starkly different. Rather than support and care, she encountered **hostility from both her sons**, who not only neglected her needs but actively withheld **essential documents** required to process her pension. Their behavior was not just emotionally distressing—it also had the direct effect of leaving her without financial support.

In this dark moment, her **daughter, Ms. Neetu Singh**, rose as a beacon of support. Determined to ensure her mother received what was rightfully hers, she approached the **local Councillor's office of Ward No. 2**. It was here that fate intervened positively. The Councillor, well-acquainted with the activities of our Foundation, immediately reached out to us and referred the case to our office. What followed was a series of persistent, rigorous, and coordinated efforts by our dedicated team to secure justice for Raj Rani Devi.

Our first visit to the **Central Bank of India's Rukunpura Branch**—the designated pension disbursing branch—revealed the depth of the problem. Rather than assist in resolving the issue, the bank employees, including the **Branch Manager**, attempted to deflect the matter, citing "family disputes" as a reason for the delay. It was clear that the officials were either indifferent to Raj Rani Devi's plight or were being **influenced by the persistent and manipulative pressure from her sons**, who were doing everything in their power to ensure she remained without support.

The behavior of the bank officials during this visit was both **unethical and inappropriate**. Instead of focusing on the rightful sanction of a pension to a legal beneficiary, they preferred to dwell on irrelevant familial discord, effectively allowing personal influence to override official responsibility.

Refusing to back down, the Foundation formed a **three-member committee**, which included experienced volunteers and social workers. This team returned to the bank for a second visit—this time better prepared to challenge the fallacies being presented. Our team **cross-questioned the Branch Manager and his staff** on the facts of the matter. Despite attempts to dodge and delay, during the course of this

interaction, the **Bank Manager himself admitted** that most of the documents required for initiating the family pension were already **available within the branch records**.

It became evident that this was not an issue of missing paperwork but a deliberate attempt to harass an elderly woman—an act that stood in direct violation of both ethical banking norms and basic human decency. While the team was successful in creating pressure, the Branch Manager remained rigid, continuing to demand documents that were either irrelevant or already in his possession.

Recognizing the need for legal reinforcement, the Foundation escalated the matter. We sought the intervention of **Advocate Rakesh Srivastava**, a seasoned legal expert and a committed volunteer, who also happens to be **an empaneled advocate with the Central Bank of India**. His involvement was critical. With his deep knowledge of banking procedures and legal mandates concerning family pensions, Advocate Srivastava confronted the bank authorities on legal grounds.

His presence and strong legal stance proved to be the **turning point**. Faced with mounting pressure, legal scrutiny, and undeniable facts, the **Branch Manager finally relented**. In a remarkable admission of earlier misconduct, the bank **issued the family pension to Raj Rani Devi—without asking for a single additional document**. Justice, long denied, had finally prevailed.

This outcome was more than just a procedural success. It was a moral victory against **abuse of power, gender-based financial neglect, and elder abandonment**. It stood as a testament to what organized, compassionate action can achieve when driven by a clear sense of purpose and justice.

Mission: Enable seniors to live with “Respect and Dignity”.

To commemorate this hard-fought victory and honor the resilience of Raj Rani Devi, the Foundation organized a small but meaningful ceremony on **Saturday, 6th September**, at our **Coordination Office in Jugal Smriti, Khajpura, Patna**. We invited Ms.



Neetu Singh, whose courage and determination were pivotal throughout this process, to bring her mother to the event. Surrounded by our team, volunteers, and supporters, Raj Rani Devi was felicitated—not just as a beneficiary, but as a symbol of dignity reclaimed.

In her quiet words and grateful smile, we found renewed motivation for the work we do. Raj Rani Devi's story is a reminder that **no one should have to beg for what is rightfully theirs**, especially not a senior citizen who has already faced the trauma of loss and abandonment. It is also a warning about the **often-unchecked power that banking officials or family members can wield** over vulnerable individuals, and the importance of social organizations like ours in holding them accountable.

We are proud of what we achieved—but more importantly, we remain committed to replicating this model of intervention wherever and whenever required. The GO+ Care and Research Foundation will continue to fight for the rights, dignity, and welfare of our senior citizens—**one case at a time, one life at a time**.

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Administrative Office: CAG, Kabir Market, Industrial Estate Road, Patna -10

Coordination office : ESWATI Jugal Smriti, Pillar No 26, Khajpura, Patna

Mob: 8210562780, 9334552733, Email: 6tpluscrf@gmail.com

Web: www.citizensfirst.co.in